

KUALITAS KERJA KARYAWAN PADA DINAS PERHUBUNGAN PROVINSI SUMATERA BARAT

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ABSTRAK

Kualitas kerja karyawan pada dinas perhubungan belum dilakukan secara optimal. Hal ini ditandai dengan masih banyaknya pegawai yang kesulitan dalam menyelesaikan pekerjaan. Tujuan penelitian ini untuk mengetahui kualitas kerja pegawai. Metode pengumpulan data ini dikumpulkan melalui penyebaran kuesioner dan pengamatan langsung pada DISHUB SUMBAR. Hasil penelitian menunjukkan bahwa kualitas kerja pegawai Dishub Sumbar perlu ditingkatkan lagi agar kualitas kerja pegawai meningkat sehingga memudahkan tercapainya tujuan organisasi.

Kata Kunci : Kualitas kerja

***QUALITY OF WORK OF EMPLOYEES AT THE TRANSPORTATION
DEPARTMENT OF WEST SUMATRA PROVINCE***

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ABSTRACT

The quality of work of employees in the transportation service has not been carried out optimally. This result is indicated by the fact that there are still many employees who have difficulty completing their work. The purpose of this research is to determine the quality of employee work. This data collection method was collected through distributing questionnaires and direct observation at the West Sumatra DISHUB. Research results shows that the quality of work of West Sumatra Transportation Department employees needs to be further improved so that the quality of employee work increases so as to facilitate the achievement of organizational goals.

Keywords: Quality of work